

8-28-2017

Dear Health Center Program Colleagues,

I am excited to announce the release of the Health Center Program Compliance Manual that provides a streamlined and consolidated resource to assist health centers in understanding and demonstrating compliance with Health Center Program requirements. Previous guidance on requirements resided in multiple guidance documents that totaled more than 170 pages. The manual consolidates all of these resources together into one, easy-to-use resource document that is nearly half the size.

In August of last year, we published a draft Compliance Manual and invited you to provide feedback. We received more than 700 comments and are very grateful for the time you took to provide your thoughtful feedback, which made this manual a better product.

The manual will help current and prospective health centers to better understand how to demonstrate compliance with Health Center Program requirements and for the Federal Torts Claims Act medical malpractice liability protection program. The manual will contribute to a stronger Health Center Program that is better positioned to improve the health of the Nation's underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services.

[See the Health Center Program Compliance Manual and the Summary of Comments and HRSA Responses document](#). An accompanying FAQ document is [available here](#).

BPHC will periodically update the Compliance Manual FAQs and post additional technical assistance materials on the website as appropriate. In addition, the weekly BPHC Primary Health Care Digest will announce an All-Programs webcast in September to review our implementation plan and answer any additional questions.

If you have general questions about the manual, you may contact the BPHC Helpline [online](#) or by phone: 877-974-BPHC (2742) from 8:30 a.m. to 5:30 p.m. EDT, Monday through Friday (except Federal holidays). For specific questions related to your health center, please contact your project officer.

Sincerely,

A handwritten signature in blue ink, appearing to read "James Macrae".

James Macrae
Associate Administrator
Bureau of Primary Health Care
Health Resources and Services Administration